## **Embrace New Zealand FAQs**

# November 1<sup>st</sup> - 7<sup>th</sup>, 2020.

## Where will we be staying?

Accommodation: Lodges and backcountry huts

DAY 1: Blue Peaks Lodge
DAY 2: Lake Manapouri Inn
DAY 3: Lake Manapouri Inn
DAY 4: Wanaka Hotel
DAY 5: Mt Aspiring Hut
DAY 6: Wanaka Hotel

#### How challenging is this trip?

We request that you have a moderate to high level of fitness to join this adventure. Hikes average 10 -15 km, typically 3-5 hours hiking per day. Pack weight to be carried on overnight hike - guests must carry their sleeping bag, clothes and toiletries for overnight and a share of some of the group food. We will also be Bike riding and xip lining during this adventure, both these activites also need at least a moderate level of fitness.

#### Where does the trip start and finish?

Trip start: Queenstown, Blue Peaks lodge lobby, 5pm on the 1st November 2020

**Trip finish:** Queenstown Airport, 11am (or can be dropped into central Queenstown) on the 7<sup>th</sup> November 2020

#### What is included in the price of \$3890?

#### YOUR PACKAGE INCLUDES:

- Transport: To travel in between destinations on this trip we will be in a comfortable Toyota Coaster bus with an extra trailer for luggage storage.
- Professional guides and support each day: (1 Women Embrace Adventure host and 2 New Zealand based guides)
- Emergency support: Wilderness first aid trained host and guides that carry satellite phones, 2 way radios and a full first aid kit so you can adventure without worry
- Women Embrace Adventure shirt and buff
- Welcome dinner on first night
- Celebration dinner on last night
- 6 Breakfasts, 5 lunches, 6 dinners
- Snacks to keep you well energised each day
- All activities outlined in itinerary including zip lining, kayaking, bike riding and hiking

#### What is not included in the tour cost?

- Airfares to and from Queenstown
- Travel Insurance
- Transport to/from Queenstown airport to accommodation
- Alcohol, but you are welcome BYO to enjoy a glass with dinner

## What Flights do I need to book for the trip?

You will need to get flights in and out of Qheenstown NZ. Flights from Australia travel direct to Queenstown from Sydney, Melbourne and Brisbane. The carriers are Jetstar (budget), Qantas and Air New Zealand. PLEASE DO NOT BOOK FLIGHTS until advised to do so by Women Embrace Adventure, we need to ensure the tour has reached minimum numbers before flights are booked. Flights are your responsibility to book however you will be sent an email with flight details of your WEA host as we love to have everyone traveling together. We will also send you details of our preferred Travel Agent to make things easier, she will have details of your WEA host flights and can also help with travel insurance, however you do not have to use this booking agent.

#### Do I need to have travel insurance?

Yes you are required to have travel insurance to participate in this adventure.

#### What transport will be used in New Zealand?

To travel in between destinations on this trip we'll use our comfortable 20 seater Toyota Coaster bus with an extra trailer for luggage storage.

#### What will the weather be like?

Seasonality: NZ hiking seasons run from October – April, during the Southern Hemisphere Summer. October/November is Spring – can be a bit colder and some rain, but less people and beautiful scenery.

#### Is the water safe to drink in New Zealand?

On these South Island trips water can be drank from taps and sometimes directly from mountain streams. The guides will direct clients as to what streams are safe to drink from – any with human camping or livestock above are avoided. We discourage guests to purchase bottled water and instead bring their own drink bottle, as this can be filled up from any tap, and many mountain streams.

#### Who will I be rooming with?

This trip is mostly twin share, you will be partnered up with either the person you book in with or another awesome, like minded woman who we are sure you will become great friends with.

If you would like to have your own room we can arrange that however and additional cost is involved

## What Bags do I need to bring?

You will need your suitcase / traveling backpack as well as a day pack to carry while hiking. All luggage is transported to the next accommodations in our secure lock-up trailer. As we do hike in and out of a back country hut we recommend bringing one large hiking pack (~70lt) as your main luggage if you have one. If you do not have one, you can hire this when we are in NZ.

## Do I need a power adaptor?

New Zealand operates on a 240V AC system with the following plug. Plug adapters are readily available from travel stores and airport shops. If your country doesn't use a 240V AC system (e.g. USA = 110V AC) you may need a converter, however many appliances have inbuilt ones these days (e.g. iPods, laptops and camera chargers). If in doubt, ask at your nearest camera or electrical store before you leave home. The only location without electricity is the backcountry hut.

## Will I have access to WiFi?

WiFi is available at about half of the duration on this trip. It is not available at the backcountry huts or in most of the remote locations like Milford Sound. Accommodations in Queenstown, Wanaka, and Manapouri will have wifi access.

## What is the food like on this trip?

Most meals are included in the trip as outlined in the itinerary. The type of food varies - on some occasions your guides will cook your meals and on other occasions we eat out at restaurants. We also always keep a generous snack basket on the bus. All the food that you eat, be it a traditional Kiwi barbeque, or a packed lunch to take with you on a hike, will be of top quality. All our guides have food hygiene certificates and are well practiced in the art of back country catering!

**Typical Breakfast:** Each morning will be a hot cooked meal or fresh muesli, fruit and yoghurt with toast and of course coffee always available. If they are eating out, clients will have the option of choosing their own breakfast or enjoying a lovely buffet spread.

**Typical Lunch:** A fan favourite is our stunning picnic's our guides provide for a portion of the lunches – a spread not to be missed. Fresh sandwiches, home-made salads, bagels and more on offer as well.

**Typical Dinner:** New Zealand is the home of fresh and decadent produce and each night the guides will cook with local fare ie. Aoraki Salmon or Fiordland Venison. If they are eating out, each restaurant has been chosen to boast the famous cuisine for the area.

#### What do I need to know about Passports and Visas?

**Passport Validity:** As a general rule, passports must be valid for 6 months prior to the travel date, however for New Zealand the client's passport only needs to be valid for 3 months from the date that they are planning to depart New Zealand at the end of their trip.

**Visa:** If clients are visiting New Zealand for three months or less, and is a citizen of the United States, United Kingdom, Canada, Australia, or the European Union, they will not need a visa to the enter the country - simply a passport that does not expire within 6 months of arrival. They should then be issued with a 3-month visitor permit but may be asked for proof that you have funds to cover your stay.

#### Do I require any Vaccinations?

No vaccinations are required to travel to New Zealand

## What is the Cancellation Policy?

Notice of cancellation must be in writing, with an email as an acceptable form of communication, directly to Women Embrace Adventure with the following conditions:

- A \$600 Non-Refundable Deposit upon booking is required to secure your place
- Full Payment is Due 75 days prior to travel (August 18, 2020)
- Cancellation Fees Apply as below:
  - o between 75 30 days prior to trip departure 75% Of the Tour Cost
  - o between 29 15 days prior to trip departure 85% Of the Tour Cost
  - Within 14 days of the trip departure 100% Of the Tour Cost

No refund is available after the departure of the adventure has commenced. This adventure is not transferable.

#### What are the Terms and Conditions?

- Valid for travel for a one-off date on 1<sup>st</sup> November 2020 departure.
- Valid for sale until sold out.
- Advertised prices are per person, twin share and do not include return airfares.
- Prices are correct as of 19<sup>th</sup> August 2019 and are subject to availability, withdrawal and change at any time without notice due to fluctuations in charges and currency.
- A non-refundable deposit of \$600 per person is required to secure a booking.
- Full price \$3890.
- The final balance of payment is due, August 18, 2020.
- This is a women's only tour for 18 years and above

- All prices are per person based on twin share.
- Credit card fees apply.
- Full Payment is Due 75 days prior to travel (August 18, 2020)
- Cancellation Fees Apply:
  - o between 75 30 days prior to trip departure fee of 75% of tour cost
  - o between 29 15 days prior to trip departure fee of 85% of tour costs
  - o within 14 days of the trip departure 100% of the tour costs
- Disclaimer: if this trip is undersubscribed WEA reserves the right to cancel or reschedule. Due to the sensitive and physical nature of the trip, Women Embrace Adventure reserves the right to deny travel to any participant and remove participants during the trip.

For full T&C and disclaimer please see www.womenembraceadventure.com.au.

Please call Katrina on 0437 711 683 or email <a href="mailto:info@womenembraceadventure.com.au">info@womenembraceadventure.com.au</a> with any questions.